

# 2021 OKIE811 Fee Schedule

Effective for services provided  
11/1/2020 through 10/31/2021



The following is a description of the fees and ticket rates approved by the Board of Directors for Oklahoma One-Call System, Inc. dba OKIE811.

MEMBERS (\$360 Minimum Base Fee):		
MEMBER CLASSIFICATION	RATE p/TICKET	TICKET QTY
Pipeline, Electric Power, Telecommunications	\$0.85	Over 90,001
	\$1.20	4,001 – 90,000
	\$2.00	Less than 4,000
Co-Ops	\$0.85	All Tickets
Municipalities/Public Agencies With over 3,000 Population	\$0.30	Over 50,000
Rural Water District, Gas, Sewer With over 1,100 Meters	\$0.40	Less than 50,000
Master Meter / Others		
Sustaining Members	\$480 Annual Fee	No Tickets

#### OTHER FEES:

- **New Membership Setup or Member Reinstatement Fee** = \$325.00 (one-time, non-refundable)
- **Records or Ticket Research Fee** = \$250 p/hour (with a one hour minimum)

#### PREMIUM SERVICE FEES:

- **Fax Delivery Surcharge** = \$1.00 for each ticket delivered to members by fax
- **Manual Voice Delivery Surcharge** = \$5.00 for each ticket delivered to members verbally
- **Custom Ticket Management Services & Support** = \$250.00 p/hour (with a one hour minimum)
- **Ticket Screening Services** = \$1.00 for each ticket
- **\*Output Fee per/Dispatch** = \$120 maintenance fee per year, per additional output

***\*All members receive (1) primary output per/dispatch at no charge as our Basic Service.  
\$120 maintenance fee is applied to each additional output setup under each dispatch.***



<b>2021 Legal Holiday Operating Schedule</b> <b>OFFICE IS CLOSED</b> (EMERGENCY TICKETS ONLY FOR SAME DAY PROCESSING)	
New Year's Day	Friday, January 1
Memorial Day	Monday, May 31
Independence Day ( <i>observed</i> )	Monday, July 5
Labor Day	Monday, September 6
Thanksgiving Day	Thursday, November 25
Thanksgiving (Day After)	Friday, November 26
Christmas Eve ( <i>observed</i> )	Thursday, December 23
Christmas Day ( <i>observed</i> )	Friday, December 24

<b>2021 Legal Holiday Operating Schedule</b> <b>OFFICE IS OPEN</b> *NON-EMERGENCY TICKETS SET FOR NEXT BUSINESS DAY FOLLOWING DATE OF NOTIFICATION	
Martin Luther King Day	Monday, January 18
President's Day	Monday, February 15
Veteran's Day	Thursday, November 11

***\*On Holiday's when the Office is OPEN, the ticket start dates will be set to begin the next business day following date of notification.***