

2023 OKIE811 Fee Schedule

Effective for services provided
11/1/2022 through 10/31/2023



The following is a description of the fees and ticket rates approved by the Board of Directors for Oklahoma One-Call System, Inc. dba OKIE811.

| MEMBERS (\$360 Minimum Base Fee): | | |
|--|---------------|----------------|
| MEMBER CLASSIFICATION | RATE p/TICKET | TICKET QTY |
| Pipeline, Electric Power, Telecommunications | \$0.90 | Over 90,001 |
| | \$1.25 | 4,001 – 90,000 |
| | \$2.00 | 181 - 4,000 |
| Co-Ops | \$0.90 | Over 424 |
| Municipalities/Public Agencies With over 3,000 Population | \$0.35 | Over 50,001 |
| Rural Water District, Gas, Sewer With over 1,100 Meters | \$0.45 | 901 - 50,000 |
| Master Meter / Others | | |

OTHER FEES:

- **New Membership Setup or Member Reinstatement Fee** = \$325.00 (one-time, non-refundable)
- **Custom Ticket Reporting & Ticket Research** = \$250 p/hour (with a one hour minimum)
- **Sustaining Membership** = \$480 Annual Fee

PREMIUM SERVICE FEES:

- **Fax Delivery Surcharge** = \$1.00 for each ticket delivered to members by fax
- **Manual Voice Delivery Surcharge** = \$5.00 for each ticket delivered to members verbally
- **Custom Ticket Management Services & Support** = \$250.00 p/hour (with a one hour minimum)
- ***Output Fee per/Dispatch** = \$120 maintenance fee per year, per additional output

**All members receive (1) primary output per/dispatch at no charge as our Basic Service.
\$120 maintenance fee is applied to each additional output setup under each dispatch.*



| 2023 State Holiday Operating Schedule OFFICE IS CLOSED (EMERGENCY TICKETS ONLY FOR SAME DAY PROCESSING) | |
|--|-----------------------|
| New Year's Day (<i>observed</i>) | Monday, January 2 |
| Memorial Day | Monday, May 29 |
| Independence Day | Tuesday, July 4 |
| Labor Day | Monday, September 4 |
| Thanksgiving Day | Thursday, November 23 |
| Thanksgiving (Day After) | Friday, November 24 |
| Christmas Eve (<i>observed</i>) | Monday, December 25 |
| Christmas Day (<i>observed</i>) | Tuesday, December 26 |

| 2023 State Holiday Operating Schedule OFFICE IS OPEN *NON-EMERGENCY TICKETS SET FOR NEXT BUSINESS DAY FOLLOWING DATE OF NOTIFICATION | |
|--|---------------------|
| Martin Luther King Day | Monday, January 16 |
| President's Day | Monday, February 20 |
| Veteran's Day | Friday, November 10 |

****On State Holiday's when the Office is OPEN, the ticket start dates will be set to begin the next business day following date of notification.***