

2020 OKIE811 Fee Schedule

Effective for services provided
11/1/2019 through 10/31/2020



The following is a description of the fees and ticket rates approved by the Board of Directors for Oklahoma One-Call System, Inc. dba OKIE811.

MEMBERS (\$360 Minimum Base Fee):		
MEMBER CLASSIFICATION	RATE p/TICKET	TICKET QTY
Pipeline	\$0.85	Over 90,000
Electric Power	\$1.20	4,001 – 90,000
Telecommunications	\$2.00	Up to 4,000
Co-Ops	\$0.85	All Tickets
Municipalities/Public Agencies With over 3,000 Population	\$0.30	Over 50,000
Rural Water District, Gas, Sewer With over 1,100 Meters	\$0.40	Less than 50,000
Master Meter / Others		
Sustaining Members	\$480 Fee	No Tickets

OTHER FEES:

- **New Membership Setup or Member Reinstatement Fee** = \$325.00 (one-time, non-refundable)
- **Records or Ticket Research Fee** = \$250 p/hour (with a one hour minimum)

PREMIUM SERVICE FEES:

- **Fax Delivery Surcharge** = \$1.00 for each ticket delivered to members by fax
- **Manual Voice Delivery Surcharge** = \$5.00 for each ticket delivered to members verbally
- **Custom Ticket Management Services & Support** = \$250.00 p/hour (with a one hour minimum)
- **Ticket Screening Services** = \$1.00 for each ticket
- ***Additional Output Fee per/Dispatch** = \$120 maintenance fee per year, per additional output

****All members receive (1) primary output per/dispatch at no charge as our Basic Service;
\$120 maintenance fee is applied to each additional output setup under each dispatch.***



2020 Legal Holiday Operating Schedule OFFICE IS CLOSED (EMERGENCY TICKETS ONLY FOR SAME DAY PROCESSING)	
New Year's Day	Wednesday, January 1
Memorial Day	Monday, May 25
Independence Day (<i>observed</i>)	Friday, July 3
Labor Day	Monday, September 7
Thanksgiving Day	Thursday, November 26
Thanksgiving (Day After)	Friday, November 27
Christmas Eve	Thursday, December 24
Christmas Day	Friday, December 25

2020 Legal Holiday Operating Schedule OFFICE IS OPEN *NON-EMERGENCY TICKETS SET FOR NEXT BUSINESS DAY FOLLOWING DATE OF NOTIFICATION	
Martin Luther King Day	Monday, January 20
President's Day	Monday, February 17
Veteran's Day	Wednesday, November 11

****On Holiday's when the Office is OPEN, the ticket start dates will be set to begin the next business day following date of notification.***